

Ramatoulaye Moctar

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Professional summary

Warehouse trainer with 3 years of experience in optimizing operational efficiency through strategic planning and predictive analytics. Demonstrates proficiency in inventory management and team leadership, ensuring safety compliance and enhancing productivity. Committed to leveraging French language skills and Microsoft expertise to drive future growth and innovation in dynamic environments.

Skills

Inventory Management,
Team Leadership,
Predictive Analytics,
Safety Compliance,
microsoft (*Experienced*),
french (*Experienced*).

Languages

english (*Proficient*),
french (*Highly proficient*),
fulani (*Native*),
wolof (*Native*).

Employment history

warehouse trainer, Oct 2020 - Jul 2023

tjx, Memphis

Trained new employees on warehouse procedures and safety protocols.

Operated across all areas of the warehouse, including picking, packing, and replenishing inventory.

Monitored and evaluated employee productivity to ensure efficiency and accuracy.

Maintained inventory accuracy and conducted regular stock checks.

Implemented best practices for warehouse operations and problem-solving

sale representative, Feb 2020 - Jun 2021

rainbow, Memphis

- Assisted customers in effective communication, resolving issues, and enhancing satisfaction, leading to measurable improvements in client retention.

beauty suply, Nov 2020 - Mar 2021

pro beauty, Memphis

- Managed inventory, ensuring stock levels met customer demand, improving supply chain efficiency.

restaurant supervisor, Jun 2020 - Jul 2021

mcdonald, memphis

- Supervised daily operations, ensuring high service standards and efficient workflow.
- Managed team schedules, reducing staff turnover by 12%.
- Trained new employees, enhancing team productivity and customer satisfaction.
- Resolved customer complaints promptly, maintaining a positive dining experience.
- Implemented quality control measures, resulting in consistent food safety compliance.

airport, Jul 2023 - Oct 2023

delta, Memphis

- Coordinated aircraft loading and unloading, ensuring timely departures.
- Enhanced passenger safety by maintaining clean and organized aircraft interiors.
- Utilized teamwork to streamline ground operations, reducing turnaround time.
- Resolved logistical challenges, improving overall efficiency.
- Contributed to a safer and more efficient airport environment.

Education

associated science dregree, Aug 2022 - May 2025

Southwest Tennessee Community College, Memphis

certificate, Aug 2024

national society of leadership and success , Memphis

Internships

campaign, 2021 - Jun 2022

dakar, dakar

- Assisted in developing and implementing campaign strategies, including messaging, fundraising, and event planning.
- Conducted research and analysis on key issues, voter demographics, and competitor activities to inform campaign decisions.
- Managed and updated donor and volunteer databases, ensuring accurate records and effective communication.
- Contributed to the creation of campaign materials, such as flyers, speeches, and social media content, to effectively communicate the candidate's platform and objectives.

Data Analytics, Jun 2024 - Aug 2024

École dabakh Malik, Dakar Sénégal

Currently developing skills in data analytics through coursework and hands-on projects, with a focus on data visualization and basic statistical analysis.