

Spencer Kendall

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EDUCATION

Devmountain | Lehi, UT

Graduated June 2023

- Python Development Program
- HTML & CSS Coding Basics

University of Texas Dallas | Richardson, TX

In progress

- Computer Science Major

PROFESSIONAL EXPERIENCE

Starbucks | Dallas, TX

April 2023 - Current

Trainer/Barista

- Trained new hires and staff who needed help becoming proficient in beverage-making, food preparation, POS, and customer service skills.
- I have also been entrusted with opportunities that involve supervisor-level responsibilities, such as managing front-of-house staff, placing orders, organizing inventory, and documenting the cafe's state during openings.

FedEx | Dallas, TX

August 2022 - February 2023

Package Handler (temp job)

- Improved workflow by keeping an eye on the work area and moving positions between outgoing, ingoing, pulling, and scanning packages as needed as well as coaching and assisting other new trainees and coworkers
- Worked with Zebra WT6000 scanners and ZP550- label printers for logging, tracking, and organizing ingoing and outgoing packages

Tribal All Day Cafe | Dallas, TX

April 2019 - September 2019

Barista (temp job)

- Operated all front-of-house positions, including barista, bartending, server, and POS, as well as facilitating opening, closing, and cleaning duties
- Maintained espresso machines, grinders, and bar equipment while training other staff on how to maintain and optimally operate equipment
- Kept front-of-house staff calm and focused through fluctuating rushes and emergencies, such as inclement weather and blackouts, by remaining adaptable and focused

Starbucks | Dallas, TX

June 2017 - November 2017

Barista (temp job)

- Worked part-time at Starbucks while I was taking classes at the university.
- Diligently Prepared and served hot and cold drinks according to customers' requests.
- Worked with several methods for preparing coffee, including espresso, cold brew, and pour-over.
- Helped maintain a welcoming and friendly environment for the customers, got to know several regulars on a first-name basis, and by drink order.
- Gladly assisted customers in finding out what drink would best suit their tastes.
- Managed orders, customer needs, and kept work area clean and stocked during fast-paced, high-volume workloads

Licenses and Certifications

Learn2Serve | Texas Food Handler Education
Devmountain | Python Software Engineering
Dallas College | Associates of Science

August 2023
June 2023
August 2019