

SB

SHATORIA BRANNON

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Summary

Versatile Assembly Line Worker knowledgeable about quality checks, finishing work, and equipment calibration. Proven history of reliability and resourcefulness in workplace. Safety-oriented individual committed to performance and trained in equipment use.

Diligent professional with great teamwork abilities and focus on safe production. History assembling high rate of products per hour in fast-paced environment by applying strong multi-tasking, organizational and teamwork abilities to meet challenging demands. Good technical and mechanical knowledge developed several years of related experience. Reliable professional driven to achieve maximum productivity and quality in collaborative environment. Adept at inspecting parts and finished products for defects. Brings detailed comprehension of standard internal and external policies governing safety, cleanliness and component effectiveness.

Skills

- Machinery operation
- Quality assurance
- Equipment troubleshooting
- Inventory management
- Standard operating procedures
- Vehicle inspection
- Safety compliance
- Team collaboration
- Employee training
- Problem solving
- Effective communication
- Time management
- Process improvement

Experience

Oshkosh Defense | Spartanburg, SC
Assembly Line Worker
12/2024 - Current

- Operated machinery to assemble military vehicle components efficiently.
- Inspected parts for quality assurance before assembly processes.
- Collaborated with team members to streamline production workflows.
- Followed detailed assembly instructions to ensure accuracy of builds.
- Trained new employees on assembly techniques and safety protocols.
- Assisted in troubleshooting equipment malfunctions during production runs.
- Reported inventory levels to ensure sufficient materials for operations.
- Ensured work areas were kept clean and organized at all times.
- Followed standard operating procedures while performing tasks on the assembly line.

DHL Supply Chain | Cowpens, South Carolina
Forklift Operator
09/2023 - 12/2024

- Operated forklifts to move materials safely within warehouse environment.
- Conducted regular inspections of forklift equipment for safety compliance.
- Loaded and unloaded shipments efficiently to maintain workflow in warehouse.
- Assisted in organizing inventory for easy access and retrieval.
- Collaborated with team members to ensure timely completion of tasks.
- Maintained cleanliness and organization of work area for safety standards.
- Followed safety protocols to prevent accidents during daily operations.

Nestle USA | Gaffney, South Carolina
Ingredient Handler
11/2021 - 09/2023

- Operated equipment to transport and handle raw ingredients efficiently.
- Inspected incoming materials for quality and compliance with standards.
- Maintained accurate inventory records using warehouse management systems.
- Collaborated with team members to ensure timely ingredient supply for production.
- Assisted in training new staff on ingredient handling procedures and safety practices.
- Cleaned and organized work areas to promote a safe and efficient workflow.
- Monitored ingredient usage to support effective resource management within operations.
- Maintained accurate records of inventory and stock levels.
- Maintained cleanliness of work area at all times.

Walmart | Spartanburg, South Carolina
Customer Service Manager
03/2016 - 11/2021

- Supervised customer service team to ensure high-quality support.
- Developed training programs for staff on customer interaction techniques.
- Managed scheduling and staffing to optimize service levels during peak hours.
- Resolved complex customer complaints by coordinating with multiple departments.
- Analyzed customer feedback to identify areas for service improvement.
- Implemented new procedures to enhance operational efficiency in service delivery.
- Collaborated with management to align service strategies with store goals.
- Facilitated regular team meetings to share updates and best practices for service excellence.
- Delivered fast, friendly, and knowledgeable service for routine questions and service complaints.
- Provided exceptional customer service to ensure customer satisfaction.

Education and Training

Union County High School | Union, SC
05/2009