

Amethyst Gatewood

Columbus, OH 43206

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Work Experience

Locker Room Attendant

McConnell heart-Columbus, OH

April 2024 to Present

I restock towels and wash cloths. I refill the shampoo, conditioner and body wash inside showers. Wipe down shower heads&shower chairs. I also dust mop whole locker room and keep the floors and shower areas dry. I bag up dirty linen and trash. I refill toilet paper,paper towels and any other supplies needed for the locker or shower area.

Environmental Services

Riverside/McConnell-Columbus, OH

May 2023 to Present

I clean all the customers lodging areas. I also clean the exercising areas on both floors. If needed I assist with cleaning the locker rooms and replenishing the new towels and getting rid of used towels.

Dietary Aide

SUMMITS TRACE-Columbus-OH

June 2020 to Present

I prepare the plates to be served to the residents.I also prepare any side dishes needed to be made.Also assist with any special request or requirements needed from residents.At the end of my shift i wash the dishes.Wipe down all counters and carts.Finally sweep and mop the floors of the kitchen.

Home Health Aide

First Choice Healthcare-Columbus, OH

June 2019 to Present

I prepare the meals for my client everyday. I also assist with cleaning the house and surrounding areas. I am a companion and also there in need of a problem.

Front Desk Receptionist

Raining tax-Columbus, OH

January 2024 to April 2024

I answered calls and set up appointments for customers to come in to have their taxes situations taken care of. I scheduled appointments and I also made sure that all customers info were organized and all the correct documents were together.

Front Desk Agent

Holiday inn-Springfield, OH

February 2021 to July 2022

I assisted all customers with checking in and checking out of rooms face to face. I also assisted with check ins over the phone as well. If there were issues with credit cards I also assisted customers with those following issues. Cleaned up and maintained the whole front area. Answer the phone with any inquiries or uncertainties the customer may be experiencing.

Warehouse Worker

SLG/Greendot-Groveport-OH
October 2019 to February 2020

I picked Greendot gift cards or tax preparation items. Scanned all the items included in the package. Seal and send all items to be shipped.

Environmental Services

Mount Carmel Health-Columbus, OH
December 2018 to January 2019

My daily job duties consisted of cleaning all instructed patient rooms on the floor, all bathroom facilities, and all throughout the hallways of designated floors. I thoroughly cleaned and sanitized all discharged rooms immediately and in a timely manner.

Housekeeper

mercy cleaning service-Columbus, OH
June 2018 to October 2018

My daily duties were to clean all assigned floors, rooms and equipment instructed for me on that particular day. I also assisted cleaning and sanitizing bathrooms.

Technical Support

Teleperformance apple-Columbus-OH
July 2015 to November 2016

Help customers troubleshoot their apple devices they were having issues with to the best of my ability and found other solutions if I couldn't resolve issue.

Vectra-Columbus, OH
January 2013 to July 2013

I properly assembled packages to be delivered out on the daily basis. I also assisted different employees with correcting incorrect packages and preparing packages daily.

Custodial Worker

Diversified Maintenance-Columbus, OH
February 2011 to January 2013

I helped assist and clean JC.Penny's that was previously in the Eastland mall. I also vacuumed and sanitized all bathrooms and fitting rooms thoroughly before opening of the store. Emptying trash, sweeping, mopping and wipe downs needed daily.

Customer Service Representative

ICF Macro-Springfield-OH
January 2008 to December 2009

I called multiple small and large businesses & certain customers and just asked about completed different surveys on depending on what the survey was, the phone calls varied of a few different questions pertaining to said survey such as smoking, salt water, fish, etc...

Education

diploma in high school

south high school-Springfield, OH
January 2004 to December 2007

Skills

- Technical support

Certifications and Licenses

Driver's License