

# MYAIZA DENNIS

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## Summary

Hardworking Leadership Team Member bringing great personnel management and motivational abilities. Helps drive team growth and enhance results through hands-on, proactive oversight of daily operations. Always ready to help personnel and help managers achieve goals

## SKILLS

- Active Listening
- Teamwork Communication
- Time management
- Leadership Customer service
- Managers achieve shared goals
- Reliable & Trustworthy
- Organizational Skills Friendly
- Positive Attitude
- Good Work Ethic
- Continuous Improvement

## Education

High School Diploma

Duval High School, Lanham MD June 2022

Health Sciences, Prince George's Community College, Upper Marlboro MD

[semester 1, 2022- Current

Maryland Higher Education Commission Recipient Federal Pell Grant Recipient

## Experience

**Head Food Runner, Lamberts Restaurant & Carry Out, September 2022-Current**  
Lanham, MD

- Gained broad base knowledge in restaurant operations, both front-of-house and back-of-house.
- Assisted servers to optimize guest dining experience.
- Memorized dining room floor plans and understood seat number system.
- Double-checked meals placed in window against customer tickets for accuracy.
- Observed tables to tend to guest needs and identify customer service opportunities.
- Built and maintained relationships with regular customers by learning and remembering preferences

**Team Leader, Sharks Fish & Chicken, June 2021-September 2022** Lanham, MD

- Promoted to leadership position in recognition of strong work ethic and provided exceptional customer service.
- Answered customer questions and provided store information.
- Inventoried stock and placed new orders to maintain supplies for expected demand.
- Assisted with training new cashiers and customer service team members to increase speed of onboarding.

**Fast food crew member, Burger King, May 2020-June 2021** District Heights, Maryland

- Kept wait times low with smooth management of order taking and payment processing.
- Completed docking by securing boats, connecting utilities, and disposing of waste.
- Delivered exceptional service to every guest with consistent use of company-customer relations strategies.
- Maintained high cleanliness, sanitation, and health code standards by cleaning building interiors throughout each shift.
- Gave guests consistently hot, fresh, and delicious food by expertly managing preparation work Connected customers and promoted company loyalty with friendly conversation.
- Met daily goals through collaboration with managers and fellow crew members.
- Upheld high professional standards in appearance & performance.

**Resident Assistant, Arbor Terrace Senior Living**, Dec 2022- September 2023  
Lanham Maryland

- Assisting in supervising residents
- Responding to emergencies
- Remains available to residents while on-call
- Being Attentive to the residents
- Help transfer residents from and to their rooms
- Feed residents

**Salon Coordinator / Receptionist**, Salon809 , September 2023 - Current

- Greeting Customers
- Answer/Foward calls
- Manage inventory
- Post on social media
- Schedule appointments
- Managing the salon