

Kaiya Rogers

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Professional Summary

Seeking an opportunity to utilize my skills and experience in customer service, security, and behavioral health/mentorship to help generate a great working environment, develop new skills and cultivate a successful career path for myself and others.

Willing to relocate to: Clearfield, UT - Layton, UT - Roy, UT

Authorized to work in the US for any employer

Work Experience

Bank Teller

Wells Fargo Bank

June 2025 to Present

- Customer service
- Lobby engagement
- Security protocols
- Cash handling
- Banking procedures

Delivery Driver

FedEx Ground

January 2025 to May 2025

Substitute Teacher

Senya-Utah

October 2022 to March 2025

As a substitute teacher, I go to various charter schools and supervise classes of 15-35 students anywhere between the ages of kindergarten and high school. I follow instructions left by the primary teacher, help the office per instruction and implement lesson plans, provide guidance and mentorship to students, and any other duties required by the school.

Paraprofessional

GreenWood Charter School-North Ogden, UT

January 2024 to May 2024

As a paraprofessional, I supervise a classroom of middle school students, as per the teacher's instructions. I work one on one with the kids on a variety of assignments and projects, provide educational mentorship and assist the teacher(s) with any other previously or presently defined tasks.

Associate Banker

JPMorgan Chase & Co-Ogden, UT

May 2022 to September 2023

As an associate Banker, I complete various monetary transactions, cash handling, as well as customer account maintenance, customer service and support and many duties related to the security and utmost performance of the bank.

Substitute Teacher K-12

ESS Education-Ogden, UT

August 2021 to December 2022

As a substitute teacher, I supervise various classes of students anywhere from the ages of preschool to high school. In the absence of the primary teacher, I fulfill lesson plans left by the teacher, supervise, guide, teach, do paperwork, help out in other classes if need be and whatever the administration needs at that time.

Unarmed Security Officer

Securitas-Murray, UT

February 2022 to April 2022

As an unarmed security officer, I check in clients for various sites, issue badges, provide customer service, light front desk work including inputting accurate data into computer systems, evaluating accuracy of paperwork from truckers and the like, use of a walkie and fire alarm systems and any other duties assigned by supervisor.

Wireless Sales Consultant

Verizon Authorized Retailer - GoWireless-Harrisville, UT

February 2021 to August 2021

As a wireless consultant, I sell devices and accessories to customers, assist with technical issues, handle cash, and any other responsibilities assigned by the store manager.

Telephone Agent

Teleperformance-Ogden, UT

August 2020 to November 2020

As a telephone agent, I took inbound calls from Dental providers and members to offer them information about their patient's/their dental insurance. I navigated toolkits, took down notes and spoke to long lists of providers and members a day.

Marketing Rep

GP Solutions-Ogden, UT

May 2018 to January 2020

I worked with an air purification company called GP Solutions. They are a local company who sell an air purifier called the Hyla. My responsibilities included calling on qualified leads, making appointments, keeping structure and enthusiasm in the office and ultimately educating the community on the dangers of indoor air pollution and how to fix it, and promoting the solutions the Hyla can offer. I also did office work, which included making documents, collecting information from customers, organizing paperwork. As well as door to door canvassing for assessing leads.

Substitute Teacher

Kelly Educational Staffing-Ogden, UT

August 2017 to May 2018

I report to different assignments at schools to fill in for the instructor and follow all directions and guidelines left from the teacher.

Day Hostess

Village Inn Team Members-South Ogden, UT

January 2017 to July 2017

As a part of my day hostess job, I sat guests who came into the restaurant and I cashed guests out. I also cleaned all throughout the day. Every hour I cleaned the bathrooms. I vacuumed and cleaned the glass and wiped tables down and many other cleaning chores.

Full time cashier

Walmart Neighborhood Market-South Ogden, UT

May 2016 to January 2017

As a Full time cashier, I cashed people out, cleaned my cash station and stocked.

Sales Associate

Hickory Farms-Ogden, UT

October 2015 to December 2015

Responsibilities

Hand out samples to customers and help them find what they're looking for while practicing customer service and patience. Worked hard during Black Friday, the busiest time of year.

Education

High school diploma in Software development

Ogden-Weber Applied Technology College-Ogden, UT

August 2018 to January 2019

High school diploma in Music, Theatre, Musical Theatre

(will be) Weber State University-Ogden, UT

Skills

- Teaching
- Training
- Mentoring
- Typing
- Security
- Computer Skills (5 years)
- Customer service
- Cash Handling (Less than 1 year)
- Supervision/Class Setting (1 year)
- Cash handling
- Microsoft Office
- Cash register
- Cold calling
- Time management
- Cashiering (1 year)
- Mobile devices
- Sales

- Door-to-door
- Computer skills
- Fraud (2 years)
- Training & development
- Powerpoint
- Retail sales
- Typing (10+ years)
- Customer support (2 years)
- Marketing
- Account management
- Fraud prevention and detection
- Organizational skills
- Door-to-Door Experience
- Word
- Banking
- Childcare
- Communication skills
- Conflict management
- Childcare (2 years)
- Customer Service
- Customer Service Skills (2 years)

Certifications and Licenses

Driver's License

Food Handler Certification

Guard Card

Non-CDL Class C

Additional Information

For those who come across my resume in the mental and behavioral health field:

Although I am not studying psychology and do not plan to study it, I have a passion for the field because I have been on the other side. I would be more than happy to share my experiences and story with you if given the chance to have an interview. But you will not know my desire and passion by a simple glance at my resume!

My problem is never a lack of skills or interest. I am interested in a wide array of topics and ideas. My problem is the realistic steps to get there. But I'm willing to take them if you're willing to offer your skills and experience! I am available full time!