

Abdelhafid BENAHMED

High School diploma

☎ 263-384-5999
📍 521 Lyon St North Ottawa, ON
✉ benabdelhafidhyd@gmail.com

OBJECTIVE

Friendly, reliable, and safety-conscious team member with strong physical capabilities and hands-on experience in operations, maintenance, and customer-facing environments. Eager to contribute to the team by ensuring excellent store presentation, efficient product handling, and courteous customer service.

SOFTWARES SKILLS

- Microsoft Office

LANGUAGES

English



French



Core Competencies

- Customer-focused with clear and polite communication skills
- Fast learner in retail and grocery environments
- Familiar with inventory and stock processes
- Hands-on experience with cleaning, organizing, and working in fast-paced settings
- Able to follow instructions and complete tasks independently
- Committed to safety and cleanliness in the workplace
- Physically strong : lifting, bending, walking, and standing for extended periods

PROFESSIONAL EXPERIENCE

Jan 2015 – June 2020 **Night Shift Grocery Associate** *Tlemcen, Algeria*

- Worked overnight shifts to support grocery restocking and store readiness
- Loaded and unloaded delivery trucks, organized stockroom inventory
- Moved merchandise to sales floor, set modular and filled shelves according to planograms
- Completed price changes and placed accurate signage on products
- Maintained clean and safe aisles through regular zoning and safety sweeps
- Assisted in resolving stock issues and reported damaged or missing items

August 2020 – December 2023 Mason Helper – Construction Worker– Algeria

- Assisted skilled masons with concrete mixing, bricklaying, and surface preparation.
- Transported and organized materials, tools, and equipment on-site.
- Maintained cleanliness and safety of work areas according to site regulations.
- Helped with scaffolding setup and dismantling under supervision.
- Supported waterproofing, tiling, and basic repair works during restoration tasks.

December 2023 – April 2025 Sales Assistant – Men’s Clothing Store El Senor Shop Tlemcen

- Greeted and assisted customers in selecting clothing and accessories tailored to their style and needs
- Maintained merchandise displays and ensured the store was organized and tidy.
- Handled cash, credit, and digital payments with accuracy and efficiency.
- Provided product knowledge and sizing assistance to enhance customer experience.
- Participated in inventory checks, stock replenishment, and seasonal promotions.

Formations

2013 **High school diploma:** Sciences