

# Jayden Prashaw

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## EXPERIENCE

### Cashier/Customer Service Representative, Pharmacist assistant

Rexall, Dunnville

April 2023 – July 2024, Dunnville

- Accurately verifies merchandise quantities, descriptions, and prices when processing customer purchases.
- Operates cash register and all point-of-sale functions in a timely and efficient manner whilst adhering to company policy and procedure.
- Handles multiple customers in a timely and efficient manner.
- Respond to and handle customer inquiries, requests, and concerns in a timemanner,ner , over the phone and in person.

### Cashier/Customer Service Representative

CANADIAN TIRE, DUNNVILLE

June 2021- December 2022, DUNNVILLE

- Accurately verifies merchandise quantities, descriptions, and prices when processing customer purchases
- Operates cash register and all point-of-sale functions in a timely and efficient manner whilst adhering to company policy and procedure
- Handles multiple customers in a timely and efficient manner
- Respond to and handle customer inquiries, requests, and concerns in a timemanner,ner , over the phone and in person.

### Cashier/Customer Service Representative

ESSO - ON THE RUN, DUNNVILLE

AUGUST 2020 - JUNE 2021, DUNNVILLE

- Kept the cash area well-stocked and organized by replenishing merchandise and maintaining clean, clearly labeled displays, using inventory management systems for tracking.
- Deals with challenging situations and conflict resolution in a professional manner.
- Processed transactions using various payment methods through point-of-sale systems quickly and efficiently while following established protocols.

### Customer Service Representative

MONARCH PAINTS, TORONTO

September 2018 - September 2018, TORONTO

- Labelling, packaging, and preparing product for delivery and/or pickup.
- Accompanied manager on deliveries and ensured all product as ordered.
- Stock, replenish, and organize floor inventory.
- Resolved order discrepancies and addressed customer inquiries by collaborating with warehouse and delivery staff, ensuring timely fulfillment and satisfaction.

### House/Pet Sitter

ROSEMARY DA SILVA

June 2017 - August 2017, DUNNVILLE, ONTARIO

- Monitored and cared for diabetic and blind dog as per owners and vet's instructions.
- Carried out general cleaning tasks, such as sweeping, vacuuming, dusting, and dishwashing, to maintain residence cleanliness for clients' return.
- Utilized digital communication tools to provide routine updates to pet owners, ensuring transparency regarding pet well-being.
- Walked and fed dogs as per owners and vet's instructions.
- Coordinated home security protocols and managed daily routines to ensure a safe and comfortable environment for pets and property during client absences.

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## EDUCATION

### O.S.S.D.

Dunnville Secondary School • September 2019 – June 2023

- Completed - Grade 9, 10, 11,0 , 11 , 12.

### 1 st year

George brown college • September 2024

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## REFERENCES

### Rosemary Da Silva

House/Pet Sitting • (416)358-1713

**Soren Christensen**

Monarch Paints • (416)461-8964

**Julie Sutton**

Esso on the Run • (905)774-6836