CURRICULUM VITAE (Resume)

Name and surname: Dušan Krstić

Date of birth: 15.10.1980.

Address: 10, Starca Vujadina Str.,Niš, R. Serbia
Mobile: +381 621870534
E-mail: frki80@gmail.com

Education and Qualifications:

2019. **Cisco CCNA course**- IT Centar Nis

2016. **Bachelor's degree in Computer Engineering** High Technical School Nis

2006. The Vinca Institute of Nuclear Sciences: **Comptia Network+**

2005. The Vinca Institute of Nuclear Sciences: **Comptia A+**

2002. **Microsoft Sales Specialist -** CET Belgrade

Language competence:

- Excellent level of spoken and written English
- Slavic languages

Computer operating:

- Network administration and configuration, Server administration and configuration. Technical support for Windows OS editions all versions, Wireless techniques, routing protocols for CISCO, and general network protocols.

- Advanced level in MS Windows, MS Office and Office 365, software installation and maintenance, and web services knowledge.

- Google Workspace and Atlassian knowledge.

- **Knowledge of MS Windows, Linux, and MacOS**

Personality traits:

- Diligent, responsible, persistent, friendly, well organized and disciplined person.
- Good communication skills, team player
- Analytical and conceptual thinking
- Planning and organizing skills
- Problem-solving skills
- Ability to work in international and multicultural environment
- Ability to communicate with people at all levels in a pleasant and courteous manner

Work experience:

* 2018-2023.   **Mihajlovic Soft, Nis - Serbia**

               Position: Technical support specialist
- Technical support in the office, online, and field.
- MS Office and Project support .
- Network Administrator
- Windows Server and Desktop support
- Help desk for American police radar systems

* 2017-2018.   **EXE-NET - Internet Service Provider, Nis - Serbia**

               Position: Technical support
- Technical support in office - online
- Supporting 10.000 clients.
- Network Administrator

* 2011-2014.   **Mihajlovic Soft, Nis - Serbia**

               Position: Technical support specialist
- Technical support in the office online and field
- Support installation for oil pumps
- Software installation for booking in hotels
- Network Administrator
- Help desk for American police radar systems

* 2005-2007.   **Spectrum Net, Nis - Serbia**

               Position: Salesperson
- Software sales
- Sale of computers and peripheral equipment
- Mikrotik support technician

* 2001-2005.   **Spectrum Computers, Nis – Serbia**

               Position: IT Technician (PC hardware and software)
- Computer and computer periphery maintenance
- Computer network and network device setup
- User technical backup: telephone /on terrain/ remote
- Microsoft software sales specialist

Hobbies and the rest:
- B category driving license holder, active driver
- Plays keyboards and sing - One-man band