

# Semiat Balogun

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## SUMMARY

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Motivated and adaptable nursing student with strong experience in customer service, sales, and healthcare support. Skilled in providing compassionate care, maintaining organized environments, and delivering exceptional service in fast-paced settings. Proficient in teamwork, time management, communication, and problem-solving and committed to professionalism and excellence across diverse roles.

## EDUCATION

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Honours Bachelor of Science Nursing  
Trent University

2024 – Present

## WORK EXPERIENCE

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**Pastry baker & Salesperson**  
Lagos, Nigeria  
(April 2022 – August 2023)

- Prepared a variety of pastries ensuring high-quality standards.
- Managed cash transactions, maintained inventory, and ordered supplies.
- Managed day-to-day sales and customer service, building strong relationships with repeat customers.
- Gained hands-on experience in small business management and food handling.

**Student Nurse**  
Riverview Manor  
(January 2025- April 2025)

- Provided compassionate, patient-centered care under supervision, adhering to healthcare protocols and safety standards.
- Assisted residents with activities of daily living, including personal hygiene, mobility, and meal assistance.
- Documented patient observations and reported changes in condition to supervising healthcare professionals.

## VOLUNTEER EXPERIENCE

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**Event Volunteer**  
Knight of Columbus Breakfast & Dinner Buffet  
(September 2023 – May 2024)

- Assisted in food service, ensuring smooth operations during high-volume meal service.
- Managed table setups, guest assistance, and post-event cleanup to maintain an organized dining experience.
- Collaborated with a team to uphold event standards and hospitality.

**Student Council Treasurer**  
William Academy  
(September 2023 – May 2024)

- Oversaw the organization's budget, ensuring responsible allocation of funds for student activities and events.
- Maintained accurate financial records and collaborated with council members to prioritize spending.
- Led fundraising efforts to support school initiatives, fostering student engagement.

## SKILLS AND ABILITIES

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- Customer Service Excellence: Friendly and professional demeanour with strong critical thinking skills to address customer needs.
- Adaptability & Problem-Solving: Flexible and quick-thinking in dynamic, fast-paced retail environments.
- Teamwork & Communication: Strong interpersonal skills and the ability to work collaboratively in dynamic, fast-paced retail environments.
- Time Management: Efficient in multitasking and prioritizing responsibilities in fast-paced settings.

## CERTIFICATIONS

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- CPR Certificate 2025

## LANGUAGES

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- Fluent in English and Yoruba