

AXAY NARIGARA

📍 160 wellington St, Arora, ON L1N 5L6 | 📞 (437) 663 9677 | ✉️ narigaraakshay@gmail.com

Career Objective

Results-driven Supervisor with **over 1 year** of leadership experience in quick service restaurant operations at Tim Hortons. Proven ability to manage teams, optimize workflows, and ensure customer satisfaction. Adept at handling high-volume transactions, inventory control, and leveraging quick service software systems to streamline operations. Seeking to bring strong organizational and leadership skills to an Assistant Manager / Supervisor role in a fast-paced restaurant environment.

Core Competencies

- Team Supervision & Training (led teams of **10+** employees)
- Cash Handling & Daily Reconciliation (managed **\$10,000+** per shift)
- Quick Service Software (POS systems, order tracking, inventory tools, scheduling)
- Customer Experience & Conflict Resolution
- Inventory & Supply Management
- Time Management & Shift Coordination
- Data Entry & Reporting Accuracy

Professional Experience

Tim Hortons – Toronto, ON

Supervisor | June 2024 – June 2025

- Supervised and trained a team of 12+ crew members, improving onboarding efficiency by 20%.
- Oversaw daily cash operations, accurately managing **\$12,000+** in transactions with a 99% accuracy rate.
- Monitored inventory, reducing product shortages by 15% through proactive ordering.
- Utilized quick service software, clearview (POS, scheduling, and inventory tools) to streamline daily operations.
- Resolved customer concerns effectively, achieving a 95% customer satisfaction score.

Customer Service Representative, Baker | Dec 2023 – June 2024

- Processed 200+ customer orders daily using QSR software systems.
- Handled cash, debit, and credit transactions with 98% reconciliation accuracy.
- Maintained store cleanliness and ensured compliance with health & safety standards.
- Delivered fast, friendly, and efficient service, reducing average service time by 10%.
- Baked restaurant goods which included making the showcase ready which should have all the latest APL products.

Indian Cuisine – Toronto, ON

Cashier | Sept 2023 – Dec 2023

- Processed 100+ transactions daily with accuracy.
- Handled cash and digital payments while maintaining balanced registers.
- Assisted in upselling menu items, contributing to a 12% increase in sales.

Education

Computer Software and Database Development – Toronto, ON

Sept 2024 – Apr 2025 | GPA: 7.3

Bachelor of Science in Information Technology – Gujarat, India

June 2019 – July 2022 | GPA: 7.5

Technical Skills

- POS & QSR Software (order management, scheduling, inventory tools)
- Microsoft Office Suite (Excel, Word, PowerPoint)

Availability

Full-Time | Flexible Shifts