

Experienced airport transporter adept at optimizing transport operations and enhancing customer experiences through effective scheduling and team coordination. Proven track record in reducing wait times by 12% and improving passenger satisfaction by streamlining processes and implementing feedback systems. Committed to maintaining high safety standards and contributing to a seamless passenger experience.

Employment history

Airport transport. ,
Avis budget MSL, Jul
2025 - Present

Airport

- Managed airport transport operations with a focus on timely service and customer satisfaction.
- Optimized scheduling, reducing wait times by 12% and enhancing passenger experiences.
- Coordinated with team to streamline processes, improving efficiency and resource allocation.
- Addressed operational challenges promptly, maintaining high safety and service standards.
- Implemented feedback systems, resulting in improved service quality and client retention.

Education

University of Michigan , Jackson Michigan , 2015 - 2018

Money management credits

Languages

English

Spanish

Links

[LinkedIn](#)

[GitHub](#)

Hobbies

Creating music a song writing, Reading, family time, drawing, working out daily

Additional information

Code for Good

- Developed a web application for a non-profit organization to manage volunteer activities.
- Collaborated with a team of developers to enhance the platform's functionality.

References

Kofi airport MSL supervisor

MSL

Joshuaodom87@yahoo.com, 5862295407

Skills

Wheelchair Assistance	Customer Service	Communication Skills	Team Collaboration
Time Management	Driving	Janitorial Skills	Buffer Floors
Car Wash Maintenance	Airport Bag Handling	Safety Compliance	Physical Stamina
Problem Solving	Attention To Detail		