



# DANIEL ZAMBRANO

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I'm motivated in anything I do, so any task or job I am put to do I do it well. I never get comfortable; I always want to learn something new. Actions speak louder than words so I all I am asking for an opportunity.

## EXPERIENCE

### 12/2015 TO 05/2018 WAITER/MANAGER SPORTS PLANET, ECUADOR-GYE

- Relayed orders to bar and kitchen by quickly and accurately recording guest selections and keying them into register.
- Assisted co-workers whenever possible.
- Effectively listened to, understood and clarified guest concerns and issues.
- Emptied and maintained trash cans and outdoor dumpster area.
- Ensured that food was served to guests at proper temperature by bringing it to the table immediately.
- Precisely described menu items and special offerings and appropriately identified and recorded accurate drink orders.
- Work as manager position as well

### 02/2017 to 07/2020 SPANISH/ENGLISH TRANSLATOR/ INTERPRETER LAW FIRM LEXCORP

- Helped all clients with translating in preferred language.
- Translated lawsuits and legal letters.
- Talked with international clients/Companies.

### 09/2021 to 2022 SPANISH/ENGLISH TRANSLATOR/ INTERPRETER DANICA FRUITS LLC

- Made international calls to clients to export Banana fruit
- Translated any document or legal letter for the company.

### 08/2019 TO 12/2021, SALES REPRESENTATIVE/TRUCK DRIVER, HAAGEN DAZ ICE CREAM CO.

- Submitted and tracked orders
- Salesman
- Truck driver
- Inventory
- Collected large sums of cash

### 06/2018 TO PRESENT, SERVER, WORLD YACHT LLC.

- Server- catering- fine dining
- fast-paced environment
- Retail service
- Personalized attention to each client
- Assisted co-workers whenever possible

### 11/2023 TO PRESENT, BREAKFAST ATTENDANT (MARRIOTT TOWNHOUSE SUITES)

- Cook and setup the breakfast area
- Log temperatures and places orders for delivery
- Clean and setup for next day

### 2/2024 TO PRESENT, FRONT DESK AGENT (MARRIOTT TOWNEHOUSE SUITES)

- In charge of am and pm shifts, collecting advance deposits, customer service, transferring rooms, checking additional authorizations, making reports, answering guest inquiries through chats, by phone or in person, problem solving, time management, working under pressure.

## EDUCATION



**2010-2016**

**BACHELOR OF SCIENCE: LAWYER OF THE COURTS OF THE REPUBLIC OF ECUADOR, UNIVERSIDAD DE GUAYAQUIL**

## SKILLS

- Top-tier, full-service dining background
- Bilingual interpreter
- Up-selling capability
- Quick problem solver
- Driver
- Organized and efficient server
- Committed team player
- High energy
- Work under pressure
- Think outside the box

## COMMUNICATION

- **Fluent English**
- **Fluent Spanish**

**Country of birth:** New York – united states 11/Abril/1992