

Daylon Johnson

Haslet, TX 76052

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Work Experience

Customer Service Representative

TTEC-Haslet, TX

September 2023 to September 2024

As a Customer service representative I help customers with general account information, then transfer them to their preferred departments for more assistance

Warehouse Associate

Amazon Fulfillment Center-Irving, TX

November 2021 to June 2024

As a warehouse associate it was my job to pick the orders by using an RF scanner to scan each item needed to fulfill Amazon.com orders. Once all items were picked, they would then be sent over to be packed.

Stocker

Big Lots-Irving, TX

October 2019 to November 2021

This role consisted of unloading trucks upon their arrival. Once unloaded, I would then begin stocking in my assigned area of the store using FIFO method.

Courtesy Clerk/Cashier

Kroger-Irving, TX

July 2016 to October 2019

Customer service related role.

I would help customers with bagging their groceries, and taking their bags to their car for them.

Occasionally would handle cash to assist front end when the store would reach peak hours.

Education

High school diploma

Macarthur High School - Irving, TX

August 2015 to June 2019

Skills

- Shipping & Receiving
- Packaging
- RF Scanner

- Pallet Jack
- Order Picker
- Materials Handling
- Forklift
- Load & Unload
- Microsoft Word