

Oscar De La Riva

Personal Summary

Driven skilled in training, leading and managing teams. Supports business objectives through strategic shift management and proactive team communication. High-energy leader with strong emotional intelligence and commitment to team cohesion.

EXPERIENCE

Raising Cane's Chicken Fingers, EL Paso, TX – *Bird Specialist*

09/16 – 12/17

- Operated grills and deep-fryers, following manufacturer requirements for cleaning and operation
- Sanitized work areas, kitchen tools and dishes to comply with health and safety regulations.
- Documented production and testing data for management and regulatory requirements.
- Assisted with quality assurance processes by collecting, inspecting and testing product samples.

Koreana Korean BBQ, EL Paso, TX – *Assistant Manager*

12/17 – 12/19

- Coordinated financial or budget activities to fund operations and maximize investments.
- Implemented successful training program to upskill employees
- Led teams by example to deliver exceptional standard of work
- Resolved employee, customer and vendor disputes using strong mediation and problem-solving techniques.

Activus Connect, Remote – *Team Experience Coordinator (Supervisor)*

12/21 – Present

- Kept team on task, tracking schedules, monitoring deliverables and troubleshooting technical problems.
- Prepared and distributed project status reports, maintaining information continuity.
- Kept project details current with regular meeting attendance, communication with team members and timely database updates.
- Compiled, organized and inputted extensive project data for analysis, visualization and reporting.

EDUCATION

Montwood High School – *High School Diploma*

08/12 – 05/16, El Paso, Texas